

Rotting dead rats 'leak' from pharmacy ceiling as staff describe grim stench

An employee at Lloyds Pharmacy in Hull said the smell is overwhelming and when she poked a ceiling tile maggots fell to the ground

By James Campbell and Amber Hicks 25th July 2019



The decomposing rats (Image: Hull Daily Mail / MEN Media)

Stomach-churning photos show rotting dead rats and maggots in the ceiling of a pharmacy.

Horrified staff at Lloyds Pharmacy in Hull claim they have been plagued by the rodents for months and the smell is unbearable.

One employee said that when she poked a ceiling tile dozens of maggots fell to the floor.

And when customers commented on the odour they "just had to smile".

Pest control companies have been round to kill the rats, but they had been left to decompose in the ceiling area, causing visible wet patches.

"We have been inundated with rats at work. Pest control keeps coming and investigating," one staff member, who did not want to be named, told Hull Live.



The 'wet patches' on the ceiling (Image: Hull Daily Mail / MEN Media)

"But every time they get rid of the rats, more keep coming back.

"During the last infestation, the rats were killed but they were left in the ceiling and the flesh began to rot. The smell was horrendous and customers kept asking us what it was and we just had to smile about it."

They added: "There were two rats in the ceiling, just above the tiles, and when they started to decompose it began to leak through the tiles. There was a grey/red splodge which was attracting flies all around it.



One employee said they poked a ceiling tile and maggots fell out (Image: Hull Daily Mail / MEN Media)

"I actually poked one of the tiles and half a dozen maggots fell to the floor and were wriggling about."

The pest control company returned at the weekend and finally removed the dead rats - but staff fear the problem is not going away any time soon.

The staff member continued: "This is an old building and Lloyds needs to do more to sort out the problem. Really, the tiles need to be stripped back and the ceiling redone completely.



The staff member said the problems are becoming a "public health risk" (Image: Hull Daily Mail / MEN Media)

"The pest controller says the main issue is the drain which runs under the property and this is where the rats are coming from. He suggested smoke bombs should be placed in the drain."

The staff member said the problems are becoming a "public health risk" and says Lloyds needs to address the root cause.

She added: "The concern for us is the public health. We sell all sorts of medication and baby milk so we shouldn't have issues like this.



Lloyds Pharmacy has apologised (Image: Hull Daily Mail / MEN Media)

"Thankfully it is in the back rather than on the shop floor but it still smells. I think Lloyds needs to sort the problem out fully. It is not pleasant for us or the customers.

"We have been complaining about this for a while but seem to be banging our heads against a brick wall."

Lloyds Pharmacy says it is doing all it can but other environmental factors, including fly-tipping problems and nearby takeaways are attracting vermin.



"The tiles need to be stripped back and the ceiling redone completely," the employee said (Image: Hull Daily Mail / MEN Media)

A spokeswoman for the company said: "We are very sorry for the issues experienced at our community pharmacy in Anlaby Road, Hull.

"It is unfortunate that the surrounding environment has impacted our pharmacy in this way. As soon as we became aware of the situation, we took appropriate action and we are continuing to monitor the situation with pest control experts.

"It is really important that our pharmacies are pleasant places to visit for customers and that our colleagues feel proud of and we apologise again that these external factors have impacted in this way."